

STUDENT GRIEVANCE REDRESSAL COMMITTEE

The Student Grievance Redressal Committee of ST Marys Centenary College of Management (hereinafter referred to as “Smccom”) aims to resolve the grievance of the students with highest standards of integrity, fairness and confidentiality.

Composition of SGRC

The SGRC shall consist of:

Sl. No	Name	Position
01	Rev Fr Dr Anthony Vinay	Chair Person
02	Dr. A.J Praveen	Member
03	Dr. Preethi Priscilla	Member
04	Dr.srivani	Member

Objectives

The objectives of SGRC are:

1. To provide an opportunity for the students to freely express their grievance, with utmost anonymity.
2. To set up a mechanism for speedy and expeditious resolution of the grievance.
3. To provide an appropriate counselling to the students in the process of resolving the grievance.
4. To promote cordial relationship amongst the students inter se.

Functions

1. To review the complaints received by the SGRC.
2. To follow the principles of natural justice in considering the grievances.
3. To report with recommendations, if any, to the Vice Chancellor of affiliating university.
4. To conduct the surveys to identify the problems of students and provide suitable solutions.

Membership

A representative from among students of the college is nominated by the Principal based on his/her academic performance or excellence in sports or co-curricular activities.

Mode of submitting the Grievance

An aggrieved student can submit the application seeking redressal of grievance to the Committee

- The online portal provided on the website of the college or
- By email at redressalstudent@gmail.com or
- By dropping the compliant at the grievance box.

